**Wrenbury Primary School**

**Parent Survey ~ July 2015**

**40 replies** *(some survey replies represent a family of children rather than 1 child)*

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| --- | --- | --- | --- | --- |
| **Question** | **Yes** | **No** | **Don't know/ unsure ?** | **No indication** |
| My child is happy at this school | 40 | - | - | - |
| My child feels safe at this school | 40 | - | - | - |
| My child makes good progress at this school | 34 | - | 6 | - |
| My child is well looked after at this school | 40 | - | - | - |
| My child is taught well at this school | 38 | - | 2 | - |
| My child receives appropriate homework for their age | 31 | 2 | 6 | 1 |
| This school makes sure its pupils are well behaved | 36 | 2 | 1 | 1 |
| This school deals effectively with bullying | 26 | - | 11 | 3 |
| This school is well led and managed | 38 | - | 2 | - |
| This school responds well to any concerns I raise | 37 | 1 | 2 | - |
| I receive valuable information from the school about my child's progress | 35 | 1 | 3 | 1 |
| Would you recommend this school to another parent? | 38 | - | 2 | - |

The survey returns and the very favourable comments (see below) indicate that we are doing many things very well.

**Area that will be improved:**

* Ensuring that the Anti-bullying Policy is sent home along with Home -School Agreement at the start of new academic year.
* Reviewing with staff our Homework Policy (appropriateness to year group, amount and consistency of delivery) and send copy home to parents.
* Progress meetings (pastoral meeting September, progress meeting January, progress meeting March, open invitation for feedback following Annual Report July)
* Communication

A calendar (whole school year) of all key dates for parents (and one for staff) is being prepared for September

Website updates - Continue weekly news from each Base but also prepare paper copy for parents who cannot receive internet access.

**Parent comments / Feedback**

Recorded below are all the comments made in the survey returns.

Alongside the comment shows which column was ticked in response to the question:

Yes (Y); No (N); Not sure/don't know (?); no tick ( ).

***My child is happy at this school***

* Generally yes all three are happy coming to school most of the time (Y)
* Yes very happy, loves all the staff and surroundings (Y)
* X loves coming to school (Y)
* My child runs into school every day and loves it (Y)
* X never wants to leave (Y)
* X loves school and enjoys playing with friends (Y)
* My child loves going to school and sometimes I think she would rather be at school than at home! (Y)
* There have been lots of sports competitions against other schools this year. It would be good if we could enter the Inter-schools competition. (Y)
* Yes, our children are happy (Y)
* Very settled (Y)
* Looking forward to next year (Y)
* Very much so (Y)
* There is a happy welcoming environment - my child loves to attend (Y)
* But is concerned that she only has one friend (due to small number of girls in yr) (Y)
* Seems to be unkindness at times (Y)
* Yes ( )

***My child feels safe at this school***

* I think that great improvements have been made to the school environment (Y)
* My daughter has X and I know she feels safe as I know she would not come (Y)
* Feel better now that the gates are locked (Y)
* Definitely and this is something Mrs Cador has improved (Y)
* Staff are really good at thinking through the importance of feeling safe. The attachment training is a brilliant addition to this professional approach to security. (Y)
* Sometimes it's the other children that can too rough at school (Y)
* Very safe (Y)
* Definitely though I do worry about the gates being open sometimes (Y)
* Unfortunately due to the nature of the building the side gate on the front playground is always unlocked to allow visitors to enter (Y)
* Yes ( )

***My child makes good progress at school***

* Very much so. My child has come on really well with reading. I would maybe like to receive more feedback during the year, even if it's just the odd slip of paper or in reading book (Y)
* X enjoys her work and busy time (Y)
* As far as I am aware from one parents evening to the next (Y)
* Great progress with careful intervention - above and beyond expected levels of input (Y)
* Belief, help, support and patience of teachers especially X and X (Y)
* Wrenbury Primary School is very good at keeping us informed with our daughter's progress and steps in to help if needed (Y)
* Don't feel he is getting as much one-to-one in the morning since the change of morning drop off - could we bring him in earlier? (Y)
* Very pleased with the progress our children have made (Y)
* I like the way the learning groups are split according to ability (Y)
* Since discovering X has a 4.5 prescription for her glasses her reading has come on leaps and bounds. This was so severe I'm surprised it wasn't picked up sooner. (Y)
* We are very pleased with X's progress! (Y)
* Has progressed well this year (Y)
* My child is pushed to meet her full potential and with excellent results (Y)
* More assistance required in literacy (?)
* My son in BX is making exceptional progress, my daughter in BX is making satisfactory progress. My daughter in BX unfortunately less so (?)
* I feel that you have to wait until parents evening or the end of school report to be told anything positive, but if there is a problem this is communicated very quickly(?)
* My child is making good progress but I feel that the children could be pushed a little more (?)
* Yes ( )

***My child is well looked after at this school***

* Yes. The staff know my child well. Child is a fussy eater and this has got better since having hot lunches at school. (Y)
* I never have a worry (Y)
* Great (Y)
* Especially by the class teachers and LSAs (Y)
* Wrenbury Primary School has a lovely family atmosphere (Y)
* Always feels happy going to school (Y)
* Yes my child is well cared for. More could be done to safeguard smaller children in an environment with older children (Y)
* Give Mrs Rowlands a teachers award! (Y)
* The teachers are very supportive of children's needs (Y)
* Yes ( )

***My child is taught well at this school***

* The current Year 6 have missed out on the growing up talks (Y)
* Yes. I would like to see more clubs for the younger ones in Base 1 and 2, they all seem to be for older ones (Y)
* As far as I know (Y)
* I am consistently impressed by the energy, positivity and support of staff (Y)
* Generally yes - we feel all three are taught well (Y)
* Being allowed to show full potential as teachers believe he could (Y)
* My child is taught to a fantastic standard and has improved so much in 3 yrs she has been attending (Y)
* Base X class teacher and teaching assistants have worked very hard to make topics interesting and informative for the children. TAs have worked very hard to help our daughter develop. Thank you. (Y)
* He seems happy and has done well, especially with his reading (Y)
* The standard of teaching has been excellent (Y)
* Care is taken to assess my child's ability and needs and individual needs are met and fulfilled (Y)
* She loves her class teacher. regularly dissatisfied by supply teachers (Y)
* Yes ( )

***My child receives appropriate homework for their age***

* The maths homework my child received was sometimes not challenging and too easy. Homework wasn't sent home consistently throughout the year. (Y)
* Yes but we do struggle some nights. Child doesn't get home til 4pm and wants to play or has clubs and if parents working it is a rush. (Y)
* We are anti-homework here so yes - so far!! (Base 1 - no additional homework other than reading) (Y)
* Our daughter sometimes struggles with literacy homework and it can take her a long time to complete. we try to help by suggesting fun arty ways to lay out her work. (Y)
* Could be more challenging sometimes (Y)
* Sometimes overload homework at weekend(Y)
* The homework volume is quite heavy but it's at a manageable level, and one we agree with (Y)
* Sometimes homework can be difficult to supervise as parents don't understand methods used to teach children. Often, particularly maths, child does not seem to have the 'tools' to complete homework (Y)
* Do we have to have homework in the holidays though? Everyone needs a break (Y)
* I personally would like to see better homework set. Base 2 is generally a photocopied worksheet. Base 4 is hit and miss. X sets appropriate homework on a weekly basis for Base. (Y/N)
* The volume of homework seems excessive - keeping up with it is stressful for the children and risks discouraging them with their learning (N)
* Mum - I don't think homework is appropriate for primary age children (N)
* Having reading, spelling, topic work to do most nights is a little too much for a 6 year old! (And times tables!) (?)
* I don't know what is appropriate (?)
* At times the homework is too hard or there is too much of it! (Base 2) (?)
* Not sure how much they have to do. Just does what is sent home. (?)
* He seems ok with it ( )

***The school makes sure its pupils are well behaved***

* Not able to comment (-)
* Good discipline measures are in place (Y)
* Broadly, though repeat 'yellow' and 'red' offenders suggest that message isn't always getting through (Y)
* Seem to - the children are always calm in class (Y)
* Yes (Y)
* Hope so. Sometimes a complaint has to be made if not. (Y)
* Always consistent and thoughtful (Y)
* I have attended school many times and found pupils very polite and helpful with my daughter (Y)
* We do feel that star awards should be given to those children who are consistently well behaved rather than as a reward for occasional good behaviours (Y)
* Unfortunately I feel my daughter's progress in Base 2 is hindered by the poor behaviour of her class mates (N)
* My child comes home most days from school and says certain children are not behaving but it's the same kids every week (N)
* I think so ( )

***This school deals effectively with bullying***

* Have not had any issues concerning bullying in respect of our children (Y)
* As far as I am aware (Y)
* My child is learning to have gentle hands and I'm grateful for the consistent approach taken to conduct (Y)
* Not really had a lot of issues but Mrs Cador does deal with it in a better manner and more fairly (Y)
* We have no experience of bullying (Y)
* My child hasn't been at this school for long. I'm unsure of how bullying is dealt with. Didn't want to tick yes as I'm unsure . Just an honest answer. (?)
* Haven't had any incidents with bullying (?)
* Luckily I have never had to deal with this (?)
* I think so and hope so (?)
* Instances of verbal bullying (?)
* Never had any problems (?)
* Fortunately no experience of this as we know of (?)
* We have had no experience of this, so cannot comment (?)
* Not encountered any ( )
* Not able to comment ( )
* I don't know as doesn't get bullied thank God ( )

***The school is well led and managed***

* New headship is yielding good results and welcomed change (Y)
* Both head and deputy head teachers are inspiring, kind and skilled. School secretarial support is equally warm, generous and professional (Y)
* Yes x2 (Y) (Y)
* Yes, very (Y)
* We think Mrs Cador's vision and philosophy for the school is very good (Y)
* Broadly, though school -parent communication could be more regular, detailed, more notice of events would be useful. Staff profiles at school events could be higher in some cases (Y)
* The school has a really happy atmosphere. some changes have been introduced quiet abruptly and for some it's difficult to understand the rationale - eg pencil cases, seating at lunch (Y)
* In most cases, yes. I am concerned about a low level disruption that occurs constantly in some bases which never seems effectively dealt with (Y)
* Although the text messaging service has helped to improve school home communication, there have been recent examples of poor communication(eg The music presentation)which has led to no knowledge of this event until afterwards. (Y)
* Think that children going straight into school, in a morning, works well (Y)
* Think parents could be more informed sooner about things (too last min) (?)
* I think so ( )

***The school responds well to any concerns I raise***

* Generally (Y)
* The teacher is careful to judge when/where to discuss information and makes the right call consistently. This is down to experience and professional knowledge and is highly appreciated (Y)
* Yes (Y)
* The staff are very approachable/friendly (Y)
* Teachers are always approachable and available. Debbie always helpful! (Y)
* Always (Y)
* Communication and notice for preparing/requests/issue I have raised have not always been clarified. Communication and WHO I need to communicate with is not always clear ( )
* Debbie is always super helpful! (Y)
* Seem short of time (Y)
* Great progress made this year through working more as a team (Y)
* An open door policy is advertised and practised. I have always felt welcome to discuss concerns and listened to. (Y)
* I sometimes feel things are brushed under the carpet or excuses made (?)
* Tries to - X's eating is a long term issue but teachers are trying lots of things to help him try new things / eat lunch ( )
* Yes ( )

***I receive valuable information from the school about my child's progress***

* I get this information because I ask for it. Is there a more proactive way of delivering this to parents? (Y)
* Yes with regular meetings (Y)
* More frequent feedback would be great if possible (Y)
* Couldn't be more happy with the information I get back for my child (Y)
* As expected (Y)
* Report and parents evening is always very detailed and informative (Y)
* Ideally more communication - maybe termly reports or more (weekly) updates (Y)
* Through parents evening and end of school report (Y)
* Yes, but more frequent feedback would be appreciated (Y)
* Sometimes I would have liked to know in which areas my child could have done better and what I could have done to help (Y)
* I feel not often enough (Y)
* I think the online learning book is fantastic. I look forward to reading it from time to time. (Y)
* And learning book (Y)
* I would prefer much more detailed information about my children's individual progress. I have raised this issue in the annual report feedback. (N)
* Should have parents evening after reports (?)
* Only on parents evening (?)
* I feel we could use more regular updates - perhaps termly? ( )
* Yes ( )

***Would you recommend this school to another parent?***

* Generally yes (Y)
* Yes definitely (Y)
* Of course! (Y)
* Probably (Y)
* We have been very happy with the school (Y)
* This is a fantastic school which we're lucky to be part of (Y)
* Our daughter is receiving a very positive, family friendly, happy, safe space to learn and I would recommend for these points (Y)
* I would strongly recommend they look around and ask lots of questions (Y)
* Unquestionably I would recommend this school. Keep up the great work (Y)
* Still unsure as I have a few concerns but hopefully with the new influx of staff things will change, time will tell (?)
* Yes ( )